

In order to achieve those results aimed at ensuring the continuity, reliability and increase of the products manufactured and services supplied and within the scope of a continuous improvement through the definition and implementation of specific plans, SITEK CASPIAN aims at the full satisfaction of the Customer as regards its needs and requirements. To implement these intentions, SITEK Caspian continues to maintain and improve the Quality, Occupational Safety, Health and Environmental management system.

To this end, SITEK CASPIAN aims to:

- **make sure by using the most appropriate means that the System is in conformity with the contents and requirements set forth in the following Standards: ISO 9001, ISO 45001 and ISO 14001;**
- **carefully comply with the laws and regulations in terms of content and main principles, applicable to its field of activity or comply with a more general Standard that the company has to recognize with sense of responsibility and ensure the necessary periodical changes or revisions of the Integrated Management System for Quality, Safety and Environment;**
- **apply proper control methods and audits to monitor the operative activities, provide the best solutions to satisfy the above-mentioned aims and also define the procedures for the following: problems warning and management, proposals concerning Quality, Occupational Health, Safety and Environmental Protection;**
- **provide a safe and healthy place of work for all its employees, subcontractors and other person that may be affected by the company's work activities in order to prevent personnel injuries, as well as develop and support measures to reduce the negative impact on the environment;**
- **monitor and measure health, safety, environmental protection performance to help set and review Quality, Health, Safety and Environmental objectives and to recognise the needs of the other parties to meet safe working practice and minimizing the impact of the Company's activities on the environment, including the prevention of environmental pollution;**
- **provide work equipment that is suitable for its intended use, correctly used and in adequately maintained through a planned preventive maintenance program;**
- **rationalize and analyse all corporate processes, both at the main operative plant and on site, affecting the quality, environment, reliability and safety of its products and services in view of Customers' satisfaction;**
- **control, minimize or eliminate all risks and environmental aspects associated to the activity carried out both at the main operative plant and on site, for the personnel and other parties concerned, and improve performances by introducing and maintaining procedures for the identification of dangers, analysis of risks and environmental aspects, and implementation of the necessary control measures;**
- **ensure that duties and responsibilities of the personnel are well-defined at all levels of the Company, awaken the personnel in the development and the following of the same and guarantee proper training and information;**
- **communicate this policy to all employees at recruitment and when introducing changes to working practice.**

What declared involves the Management responsibility whose task is to re-examine the Management System at fixed dates, in order to evaluate its correctness and efficacy. A continuous supervision is deemed necessary for the satisfaction of said purposes through the quantification and introduction of parameters in order to verify whether the fixed goals have been met (efficaciousness) and the System is therefore efficient (cheapness and elimination of events which are not in conformity).

This Policy has been transmitted to all people working for SITEK Caspian LLP or on behalf of it. It is available to the public and to anyone who may require it.



Managing director
Nicola Tassinari

The stamp is circular with a double-line border. The outer ring contains the text 'Қазақстан Республикасы Алматы қаласы' at the top and 'Қазақстан Республикасы' at the bottom. The center contains 'SITEK Caspian' in a large font, with 'Товарищество с ограниченной ответственностью' below it. At the bottom of the center, it says 'город Алматы'.